



Online and Mobile Banking System Update

Coming Soon:

**A New Mobile and Online
Banking Experience.**

[Learn More](#)



As a friendly reminder, we are making improvements to online and mobile banking to provide a more streamlined experience for our valued customers. As we complete the update, **online banking and mobile banking will be unavailable from Friday, November 1 at 6 p.m. through Monday, November 4 at 9 a.m.** You may continue to use our ATM network and telephone banking system to check account balances and transfer funds.

To avoid any disruptions, please complete transactions prior to November 1 for Bill Payment, Zelle®, Mobile Deposits, and External Transfers. These services will be unavailable to send payments until the update is complete on November 4.

If you have any questions or need assistance after logging into the new platform, please contact your [local branch](#) or call 1-855-547-1385. For additional details visit fidelitybanknc.com/digital-update and follow us on our social media channels.

We apologize for the inconvenience as we update our services to help make managing your finances easier. As always, thank you for banking with Fidelity Bank!



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